

Customer Case Study

Michael Page - Asia Pacific

Office of International Recruitment Agency requires Active Directory Repair

The Michael Page brand is among the most widely recognised brands in the professional recruitment industry. They act as an intermediary, identifying and sourcing suitably qualified candidates on behalf of clients. Information concerning these placements is confidential and it is all held within their computer systems making security of paramount importance.

When Michael Page came to globalise their IT infrastructure they decided to use the Genesis 2.6 Expert System to secure their Active Directory. The Asia Pacific regional office required a clean implementation of Genesis rather than a simple upgrade.

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About The Company

Michael Page
INTERNATIONAL

Michael Page is one of the world's leading professional recruitment consultancies, specializing in the placement of candidates in permanent,

contract, temporary and interim positions with clients around the world. The Group has operations in the UK, Continental Europe, Asia-Pacific and the Americas.

The Group operates through 122 offices in 19 countries and employs 3,230 people worldwide. More information about Michael Page can be found at their web site at:

<http://www.michaelpage.com>

Some Background - The Company and the Asia Pacific Region

In 2002 Michael Page had several localised IT infrastructures. There was limited inter-connectivity to support global messaging.

As the business became more unified on a global scale, the need arose to migrate to a cohesive global IT infrastructure, focused on a unified Active Directory implementation built by the Genesis Expert System. The Asia Pacific region only partially participated in this project.

Consequently in 2007, when Michael Page upgraded to Genesis 2.6, a full Genesis implementation was required in Asia Pacific to bring them into line with the company standard.

The Genesis Implementation to stabilise and secure the Active Directory was a critical project upon which many other infrastructure upgrades depended, for example the Notes to Exchange migration and a fat client to Terminal Services migration.

The Global project is dealt with in the companion document: Michael Page Customer Case Study (available as a download from www.GenesisRKeyTec.com).

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The next step: Request a web-based demonstration or personal appointment by using the contact information, opposite. Reference sites available upon request.

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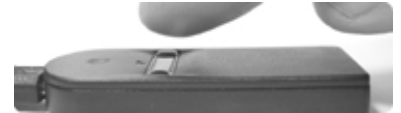
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Genesis

Michael Page - Asia Pacific Case Study

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Initially

At the start of the program in 2007, the whole of the Asia Pacific Region infrastructure was being reappraised with the aim of increasing stability and security while preparing the way for migration to company standard services. Distributed fat client and Notes email services were to be replaced with centralised Exchange servers and Terminal Service farms. Other projects involved border security and intercontinental VPN stability.

The Genesis 2.6 implementation not only brought the Asia Pacific region into line with company standards for Active Directory and infrastructure control, but also stabilised and secured the Active Directory in advance of the Exchange and Terminal Server implementations. Timing was critical to this project and Genesis allowed a rapid optimisation that would have been impossible using traditional implementation techniques.

Genesis Installation

Genesis had already been installed throughout Michael Page, so Genesis for the Asia Pacific Child Domain was configured remotely from London. A series of conference calls between Sydney and London began the process of defining the Genesis Architectural Extensions and defining the migration path that was later used.

The Migration

With the Asia Pacific Administration team concentrating on a number of projects, some of which were both time and Active Directory dependant, it was decided to commission RKeyTec to visit Sydney and provide on-site assistance with the Active Directory migration. In the space of a week all the Genesis Architectural Extensions, complete with extended Group Policy architecture, were implemented and documented and over 50% of the user base were successfully migrated into the Genesis environment.

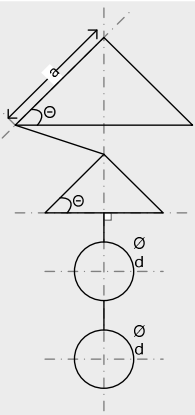
In the following week the Asia Pacific Administration team migrated another 30% of the user base and upgraded from Notes mail to Exchange without incident or external support.

Benefits Accrued to Asia Pacific Region of Michael Page Recruitment Agency

Michael Page accrued many benefits from their association with Genesis RKeyTec and the use of the Genesis Expert System.

- Increased security through the implementation of full hierarchical authority.
- Reduced Total Cost of Ownership through the use of tried and tested, mature and resilient structures.
- Greater flexibility with the implementation of full hierarchal authority.
- Simplified administration.
- A long term technical relationship between two parties always derives benefits of understanding both business and technical requirements.
- Cheaper and faster initial implementation.
- Cheaper upgrade paths for Active Directory and it's configuration.
- Cost effective & certain upgrade path.
- Future proofing of their Active Directory Design.

Cost savings, such as those delivered by Genesis; make a significant difference to every organisation, balancing security and functionality against cost.



The Genesis Advantage

- Reducing the design, prototyping and testing phases of Active Directory implementation projects by up to 90%
- Substantial reduction in deployment time
- Greatly increased security and functional capability of the Active Directory
- Simpler and more reliable administration leading to reduced administration overhead
- Stable global application behaviour
- Enhanced user experience: Systems, services & applications will behave the same regardless of logon location
- Quicker problem resolution due to standardised, fully documented structures
- Greater security against malicious attacks or administrative accidents.

What Is Genesis?

GENESIS is an expert system that allows any organisation to rapidly, and cost effectively implement a highly secure and functional "Pre-fabricated" Active Directory architecture into a new or existing Active Directory.

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